



Free Head Start Support Network

Q: Looking for anonymous, empathetic advice for your problems?

A: The Elder Wisdom Circle offers a custom online service for Head Start families.

Who are we?

The Elder Wisdom Circle is a non-profit, nationwide network of volunteer grandparents – online, we offer empathetic guidance, support, and anonymous advice to younger generations.

To date, we've received over 175,000 requests for help and rank as the #1 e-mail advice source. The innovative EWC program and its Elders have been featured in many media outlets, including Time, USA Today, NPR, ABC, Fox, BBC, and CBS.

"It is heartening to know that when young people seek sage advice these days, many are turning to the Elder Wisdom Circle. I continue to be impressed by the candor and insight of these Elders."

– Walter Cronkite, American Journalist, 2007

How does it work?

The process begins by the Head Start program registering for our free service and being issued a unique, 4-digit program code. After registration, families in the program access Elder Wisdom Circle's web site, click **Head Start Login**, and enter their program code. Then advice seekers simply complete a short web form with their question and the e-mail address they want the reply sent to.

Once a question is received, a specially trained and supervised volunteer responds. The Elder Wisdom Circle accepts requests for advice on career, family, relationships, self-improvement, and more, but cannot offer advice or opinions on financial, legal, or medical issues.

FAQs

- **When will I get a response?** Usually within a few days, but volumes and response times can vary.
- **How often may I request advice?** As many times as you like, but you may submit only one request at a time. Once you have received a reply, you may submit another advice request. While there is no limit to how often you can use the service, in periods of high demand, access may be unavailable.
- **May I submit my request in Spanish?** Unfortunately, all requests must be submitted in English.
- **May I request a specific Elder?** Yes! If you find an Elder who has been especially helpful, you may request that Elder by name on the web form.
- **Do you reply to every request?** Yes, we do! If you do not have a reply within one week, please contact us so we can investigate. We find that often a reply was sent, but was directed in error to the requestor's spam/junk folder.



Elder Wisdom Circle
www.ElderWisdomCircle.org

506 Tampico, Walnut Creek, CA 94598
A 501(c)3 nonprofit organization

To register a Head Start Program:

1. Visit our web site at www.ElderWisdomCircle.org.
2. From the left menu, click **Contact**, then click **Contact Us** and send us your contact information.